address of record with the Board, pursuant to Business and Professions Code sections 136 and 4100, and title 16 California Code of Regulations section 1704, as is required to be reported and maintained with the Board, and which was and is: 3046 Oceanside Blvd., Oceanside, CA 92054.

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c).
- 5. The Return Receipt confirming delivery of the Certified Mail was signed for and returned by the U.S. Postal Service. The aforementioned documents were not returned by the U.S. Postal Service as undeliverable.
  - 6. Government Code section 11506 states, in pertinent part:
  - (c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing.
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 3730.
  - 8. California Government Code section 11520 states, in pertinent part:
  - (a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent.
- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on the evidence before it in the Default Decision Evidence Packet in this matter, as well as taking official notice of all the investigatory reports, exhibits and statements contained therein, on file at the Board's offices regarding the allegations contained in Accusation No. 3730, finds that the charges and allegations in Accusation No. 3730, are separately and severally, found to be true and correct by clear and convincing evidence.
- 10. Taking official notice of its own internal records, pursuant to Business and Professions Code Section 125.3, it is hereby determined that the reasonable cost for Investigation and Enforcement is \$3,723.50 as of August 12, 2010.

### **DETERMINATION OF ISSUES**

- 1. Based on the foregoing findings of fact, Respondent Clara Diane Downey has subjected her Pharmacy Technician Registration No. TCH 3748 to discipline.
  - 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Board of Pharmacy is authorized to revoke Respondent's Pharmacy Technician Registration based upon the following violations as alleged in the Accusation which are supported by the evidence contained in the Default Decision Evidence Packet maintained by the Board in this case:
- a. Respondent is subject to disciplinary action under Business and Professions Code sections 490 and 4301(l), in that she was convicted of a crime that is substantially related to the qualifications, functions and duties of a pharmacy technician in that on or about April 20, 2009, in a criminal proceeding entitled *People of the State of California v. Clara Diane Downey*, in the San Diego Superior Court case number CN259062, Respondent was convicted of violation of Health and Safety Code section 11350(a), possession of a controlled substance, hydrocodone.
- b. Respondent is subject to disciplinary action under Business and Professions

  Code section 4301(f) for exhibiting unprofessional conduct in that her theft from CVS Pharmacy
  constitutes dishonesty and deceit.
- c. Respondent is subject to disciplinary action under Business and Professions Code section 4301(h) for exhibiting unprofessional conduct in that she illegally administered a controlled substance to herself.
- d. Respondent is subject to disciplinary action under Business and Professions Code section 4301(j) for exhibiting unprofessional conduct in that she violated California Health and Safety Code sections 11173(a), 11170, and 11350(a).
- e. Respondent is subject to disciplinary action under Business and Professions

  Code section 4301(o) for exhibiting unprofessional conduct in that she violated the Pharmacy Act

  by furnishing a dangerous drug to herself in violation of Code section 4059 and she illegally

  possessed a controlled substance in violation of Code section 4060.

# **ORDER** IT IS SO ORDERED that Pharmacy Technician Registration No. TCH 3748, heretofore issued to Respondent Clara Diane Downey, is revoked. Pursuant to Government Code section 11520, subdivision (c), Respondent may serve a written motion requesting that the Decision be vacated and stating the grounds relied on within seven (7) days after service of the Decision on Respondent. The agency in its discretion may vacate the Decision and grant a hearing on a showing of good cause, as defined in the statute. This Decision shall become effective on November 18, 2010. It is so ORDERED October 19, 2010. (. Wusi STANLEY C. WEISSER, BOARD PRESIDENT FOR THE BOARD OF PHARMACY DEPARTMENT OF CONSUMER AFFAIRS SD2010701045

# EXHIBIT A ACCUSATION

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1	EDMUND G. BROWN JR. Attorney General of California LINDA K. SCHNEIDER Supervising Deputy Attorney General NICOLE R. COOK					
2						
3						
4	Deputy Attorney General State Bar No. 263607					
5	110 West "A" Street, Suite 1100 San Diego, CA 92101 P.O. Box 85266 - San Diego, CA 92186-5266					
6						
7	Telephone: (619) 645-2143 Facsimile: (619) 645-2061					
8	Attorneys for Complainant					
9	BEFORE THE BOARD OF PHARMACY					
10	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA					
11						
12	In the Matter of the Accusation Against:  Case No. 3730					
13	CLARA DIANE DOWNEY					
.14	3046 Oceanside Blvd. Oceanside, CA 92054  ACCUSATION					
15	Pharmacy Technician Registration No. TCH					
16	3748					
17	Respondent.					
18						
19	Complainant alleges:					
20	<u>PARTIES</u>					
21	1. Virginia Herold (Complainant) brings this Accusation solely in her official capacity					
22	as the Executive Officer of the Board of Pharmacy, Department of Consumer Affairs.					
23	2. On or about January 27, 1993, the Board of Pharmacy issued Pharmacy Technician					
24	Registration Number TCH 3748 to Clara Diane Downey (Respondent). The Pharmacy					
25	Technician Registration was in full force and effect at all times relevant to the charges brought					
26	herein and will expire on September 30, 2010, unless renewed.					
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Accusation

#### **JURISDICTION**

- 3. This Accusation is brought before the Board of Pharmacy (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
- 4. Section 118, subdivision (b), of the Code provides that the suspension, expiration, surrender, cancellation of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
- 5. Section 4300, subdivision (a) of the Code states in pertinent part, "every license issued may be suspended or revoked."

#### STATUTORY PROVISIONS

6. Section 482 of the Code states:

Each board under the provisions of this code shall develop criteria to evaluate the rehabilitation of a person when:

- (a) Considering the denial of a license by the board under Section 480; or
- (b) Considering suspension or revocation of a license under Section 490.

Each board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee.

- 7. Section 490 of the Code provides, in pertinent part, that a board may suspend or revoke a license on the ground that the licensee has been convicted of a crime substantially related to the qualifications, functions, or duties of the business or profession for which the license was issued.
  - 8. Section 493 of the Code states:

Notwithstanding any other provision of law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact,

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and the board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

9. Section 4059 of the Code provides in part that a person may not furnish any dangerous drug, except upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7. A person may not furnish any dangerous device, except upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7.

#### 10. Section 4060 of the Code states:

No person shall possess any controlled substance, except that furnished to a person upon the prescription of a physician, dentist, podiatrist, optometrist, veterinarian, or naturopathic doctor pursuant to Section 3640.7, or furnished pursuant to a drug order issued by a certified nurse-midwife pursuant to Section 2746.51, a nurse practitioner pursuant to Section 2836.1, or a physician assistant pursuant to Section 3502.1, or naturopathic doctor pursuant to Section 3640.5, or a pharmacist pursuant to either subparagraph (D) of paragraph (4) of, or clause (iv) of subparagraph (A) of paragraph (5) of, subdivision (a) of Section 4052. This section shall not apply to the possession of any controlled substance by a manufacturer, wholesaler, pharmacy, pharmacist, physician, podiatrist, dentist, optometrist, veterinarian, naturopathic doctor, certified nurse-midwife, nurse practitioner, or physician assistant, when in stock in containers correctly labeled with the name and address of the supplier or producer.

Nothing in this section authorizes a certified nurse-midwife, a nurse practitioner, a physician assistant, or a naturopathic doctor, to order his or her own stock of dangerous drugs and devices.

#### 11. Section 4301 of the Code states:

The board shall take action against any holder of a license who is guilty of unprofessional conduct or whose license has been procured by fraud or misrepresentation or issued by mistake. Unprofessional conduct shall include, but is not limited to, any of the following:

(f) The commission of any act involving moral turpitude, dishonesty, fraud, deceit, or corruption, whether the act is committed in the course of relations as a licensee or otherwise, and whether the act is a felony or misdemeanor or not.

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(h) The administering to oneself, of any controlled substance, or the use of any dangerous drug or of alcoholic beverages to the extent or in a manner as to be dangerous or injurious to oneself, to a person holding a license under this chapter, or to any other person or to the public, or to the extent that the use impairs the ability of the person to conduct with safety to the public the practice authorized by
ability of the person to conduct with safety to the public the practice authorized by the license.

(j) The violation of any of the statutes of this state, or any other state, or of the United States regulating controlled substances and dangerous drugs.

(1) The conviction of a crime substantially related to the qualifications, functions, and duties of a licensee under this chapter. The record of conviction of a violation of Chapter 13 (commencing with Section 801) of Title 21 of the United States Code regulating controlled substances or of a violation of the statutes of this state regulating controlled substances or dangerous drugs shall be conclusive evidence of unprofessional conduct. In all other cases, the record of conviction shall be conclusive evidence only of the fact that the conviction occurred. The board may inquire into the circumstances surrounding the commission of the crime, in order to fix the degree of discipline or, in the case of a conviction not involving controlled substances or dangerous drugs, to determine if the conviction is of an offense substantially related to the qualifications, functions, and duties of a licensee under this chapter. A plea or verdict of guilty or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this provision. The board may take action when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under Section 1203.4 of the Penal Code allowing the person to withdraw his or her plea of guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing the accusation, information, or indictment.

(o) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of or conspiring to violate any provision or term of this chapter or of the applicable federal and state laws and regulations governing pharmacy, including regulations established by the board or by any other state or federal regulatory agency.

12. Health and Safety Code section 11170 provides that no person shall prescribe, administer, or furnish a controlled substance for himself.

- 13. Health and Safety Code section 11173(a) provides that no person shall obtain or attempt to obtain controlled substances, or procure or attempt to procure the administration of or prescription for controlled substances, (1) by fraud, deceit, misrepresentation, or subterfuge; or (2) by the concealment of a material fact.
- 14. Health and Safety Code section 11350 provides that every person who possesses a controlled substance, unless upon the prescription of a physician, dentist, podiatrist, or veterinarian, licensed to practice in this state, shall be punished by imprisonment in the state prison.

# REGULATORY PROVISIONS

15. California Code of Regulations, title 16, section 1770, states:

For the purpose of denial, suspension, or revocation of a personal or facility license pursuant to Division 1.5 (commencing with Section 475) of the Business and Professions Code, a crime or act shall be considered substantially related to the qualifications, functions or duties of a licensee or registrant if to a substantial degree it evidences present or potential unfitness of a licensee or registrant to perform the functions authorized by his license or registration in a manner consistent with the public health, safety, or welfare.

- 16. California Code of Regulations, title 16, section 1769, states:
- (b) When considering the suspension or revocation of a facility or a personal license on the ground that the licensee or the registrant has been convicted of a crime, the board, in evaluating the rehabilitation of such person and his present eligibility for a license will consider the following criteria:
  - (1) Nature and severity of the act(s) or offense(s).
  - (2) Total criminal record.
  - (3) The time that has elapsed since commission of the act(s) or offense(s).
  - (4) Whether the licensee has complied with all terms of parole, probation, restitution or any other sanctions lawfully imposed against the licensee.
  - (5) Evidence, if any, of rehabilitation submitted by the licensee.

COST RECOVERY

17. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

#### DRUGS

- 18. Zolpidem tartarate, sold under the brand names Ambien, Edluar, and Zolpimist, is a Schedule IV controlled substance as designated by Health and Safety Code section 11507(d)(32), and is a dangerous drug pursuant to Business & Professions Code section 4022.
- 19. Hydrocodone bitartate/acetaminophen, also known by the brand names Vicodin, Norco, Zydone, Maxidone, Lortab, Lorcet, Hydrocet, Co-Gesic, and Anexsia, is a narcotic Schedule III controlled substance as designated by Health and Safety Code section 11056(e)(4), and is a dangerous drug pursuant to Business and Professions Code section 4022. Hydrocodone is used as a narcotic analgesic in the relief of pain.

#### FIRST CAUSE FOR DISCIPLINE

(April 20, 2009 Conviction for Possession of Hydrocodone)

- 20. Respondent is subject to disciplinary action under sections 490 and 4301(I) in that she was convicted of a crime that is substantially related to the qualifications, functions, and duties of a pharmacy technician. The circumstances are as follows:
- a. On or about April 20, 2009 in a criminal proceeding entitled *People of the State of California v. Clara Diane Downey*, in the San Diego Superior Court case number CN259062, Respondent was convicted of violation of Health and Safety Code section 11350(a), possession of a controlled substance, hydrocodone.
- b. The facts that led to the conviction are that Respondent was employed as a pharmacy technician at CVS Pharmacy in Oceanside, California from October 1987 to March 2009. On March 9, 2009, the store manager at CVS witnessed Respondent take a prescription stock bottle off a shelf, open it, and pour some pills into her smock. The store manager then performed a "smock check" and discovered numerous pills in Respondent's smock pocket. The

store manager then requested that Respondent empty her purse, which was located in a locker in the breakroom. When Respondent's purse was emptied, more pills were found. Both pill discoveries were witnessed by the pharmacist and another pharmacy technician.

- of the store manager. During the interview, Respondent admitted to taking Ambien pills from the pharmacy without payment. Respondent stated that she had been taking the pills for "around one year." Respondent admitted that she took an average of about 10 pills each time and that the thefts occurred about 50 times in the past year. Respondent also admitted that she took 450 tablets of Ambien 10 mg and 50 tablets of Ambien 5 mg. However, Respondent stated that the 22 Vicodin ES tablets (hydrocodone/APAP) found in her purse were provided to her by her dentist.
- d. Respondent signed a statement wherein she admitted to taking "Ambien CR, Zolpidem 10 mg and Ambien 5 mg" for insomnia. Respondent stated that the last time she had taken the drugs was "about 1 month ago and today," and about 50 times in the past year. Respondent also admitted in her written statement that she took about 500 pills from CVS without payment by placing the stock bottles in her purse. Respondent also signed a promissory note and notice of civil demand for \$826.58. The loss prevention manager then called the Department of Justice, Bureau of Narcotic Enforcement. A Special Agent with the Bureau identified and booked into evidence the 22 tablets of Vicodin 7.5/500 mg, 8 tablets of Ambien 5 mg, 61 tablets of zolpidem tartrate 5 mg, and 49 tablets of Ambien 10 mg. Respondent was subsequently arrested and charged with violation of Penal Code section 460(b), second degree burglary and violation of Health and Safety Code section 11350(a), possession of a controlled substance.
- e. As a result of her conviction, Respondent was sentenced to 3 days in custody, ordered to pay all fines, fees and restitution, required to participate and complete a drug treatment program pursuant to Penal Code section 1210, with the imposition of the sentence suspended for 3 years.

#### SECOND CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Dishonesty and Deceit)

21. Respondent is subject to disciplinary action for unprofessional conduct under section 4301(f) of the Code in that Respondent's theft from CVS Pharmacy constitute dishonesty and deceit, as is detailed in paragraph 20, incorporated herein by reference.

# THIRD CAUSE FOR DISCIPLINE

(Unprofessional Conduct – Self-Administration of a Controlled Substance)

22. Respondent is subject to disciplinary action for unprofessional conduct under section 4301(h) of the Code in that she illegally administered a controlled substance to herself, as is set forth in paragraph 20, incorporated herein by reference.

## FOURTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Violating Laws Regulating Controlled Substances)

23. Respondent is subject to disciplinary action for unprofessional conduct under section 4301(j) of the Code in that she violated California Health and Safety Code sections 11173(a), 11170, and 11350(a), as is set forth in paragraph 20, incorporated herein by reference.

#### FIFTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Violation of Chapter)

24. Respondent is subject to disciplinary action for unprofessional conduct under section 4301(o) of the Code in that she violated the Pharmacy Act by furnishing a dangerous drug to herself in violation of Code section 4059 and illegally possessing a controlled substance in violation of Code section 4060, as evidenced by her admissions as is set forth in paragraph 20 above, incorporated herein by reference.

#### PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Pharmacy issue a decision:

1. Revoking or suspending Pharmacy Technician Registration Number TCH 3748, issued to Clara Diane Downey;

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2. Ordering Clara Diane Downey to pay the Board of Pharmacy the reasonable costs of					
the investigation and enforcement of this case, pursuant to Business and Professions Code section					
125.3;				ı	
3. Taking such ot	Taking such other and further action as deemed necessary and proper.				
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DATED: 1/1/C		VIRGINIA HEROLI	S Ale	89	
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Accusation